

## CONFIDENTIAL CHANNEL OF COMMUNICATION REQUEST

Vituity is committed to protecting your privacy and the confidentiality of your health information consistent with all applicable federal and state laws and regulations. As required by the Health Information Portability and Accountability Act of 1996, you have a right to request that communication concerning your personal health information be made through confidential channels. This medical practice will not ask you why you are making your request and will make reasonable efforts to accommodate all reasonable requests.

I \_\_\_\_\_ hereby expressly agree and consent to California Emergency Physicians dba Vituity, their employees, agents, collections agents, service providers and the like ("Provider(s)") to contact me using any contact information that I or my representative provides to any Provider(s), including mail, email, phone call or text message. I understand that contacts via wireless telephone numbers or other numbers may result in charges to me, and providers are not responsible for paying these charges.

I expressly consent to Provider(s) contacting me using contact information that I or my representative provides regarding my hospitalization, my appointments, medical services rendered or to be provided, my financial obligations, financial assistance for my account(s), debt collection related to my account(s), or any matter relating to my medical care. I understand that methods of contact may include pre-recorded or artificial voice messages and/or automatic telephone dialing or texting systems.

\_\_\_\_\_  
Patient / Patient Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Relationship to patient

### **Preferred method of communication:**

Cell Phone \_\_\_\_\_

Vituity may send a text message with your permission for a more convenient option should there be any patient responsibility for payment.

Email \_\_\_\_\_

Home Phone \_\_\_\_\_

Mail \_\_\_\_\_

Do leave a message on my answering machine

DO NOT leave messages on my answering machine

DO leave a message with \_\_\_\_\_

DO NOT leave a message with any other person